



Marseille, 22 August 2006

Dear Sir / Madam,

Emmanuelle Didou has done, as part of a Master at the University of Rennes, a training period in the Public Assistance Hospitals of Marseille (AP-HM), and has been entrusted with the elaboration of a study of satisfaction about the new network AP-HM Télévision, based on the opinion of hospitalized patients and health personnel of different services.

This research has been carried out with diligence and professionalism, and Emmanuelle has shown initiative, high level of organization, and rigor needed to provide reliability to the results of a project like this.

Due to its ease in relationships, of her ability to understand, to adapt quickly, and of her great human qualities, Emmanuelle has been very well integrated into the team Télévision AP-HM. Therefore, I can only recommend with absolute candor Emmanuelle to all persons who direct the search for a job.

Sincerely yours, Yours faithfully,

Olivier Theveneau
Responsible for Audiovisual
Director of Télévision AP-HM